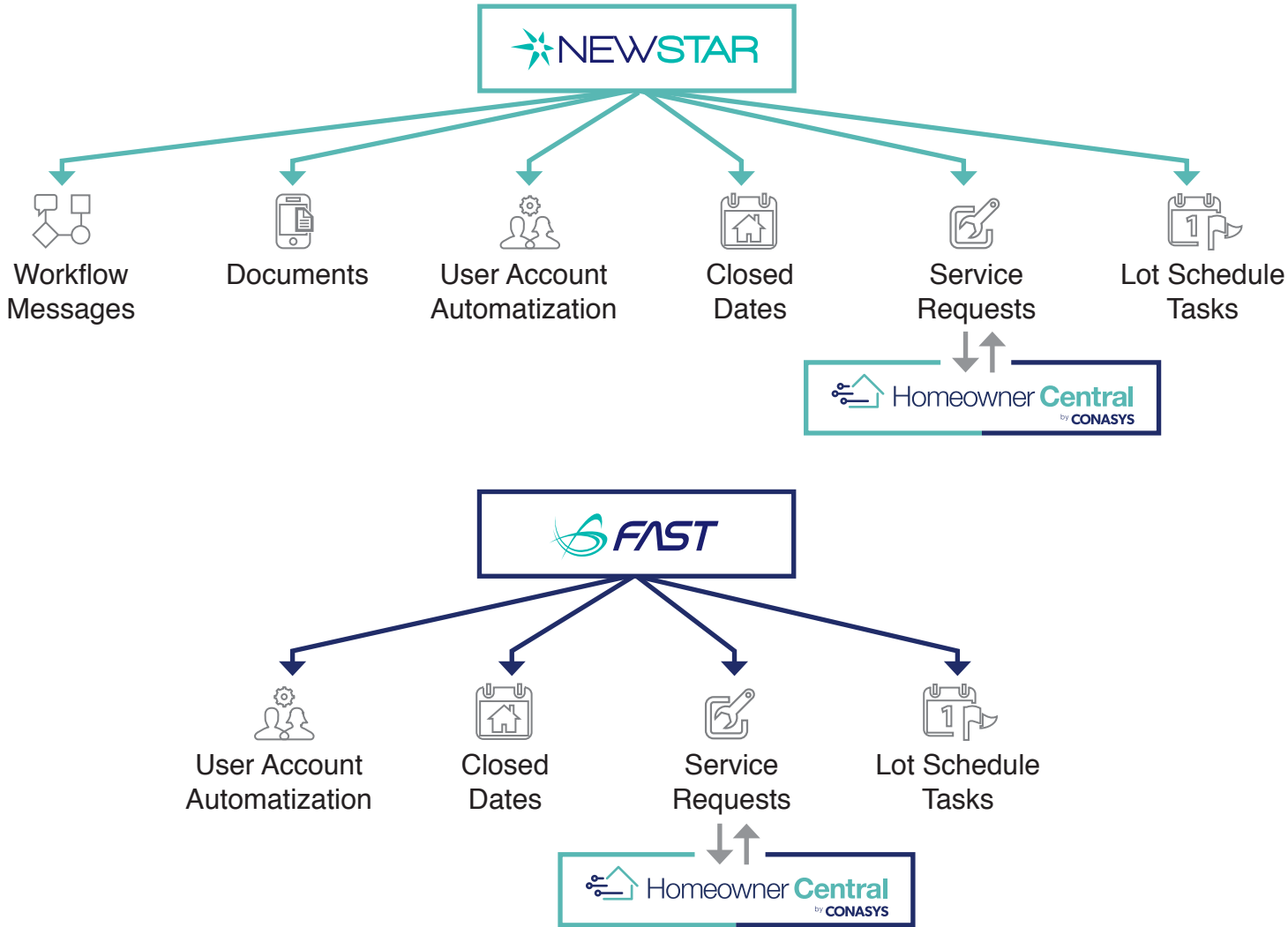


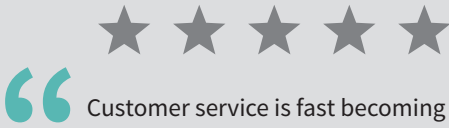
Integrations with NEWSTAR and FAST

Homeowner Central can be a standalone system and is also fully integrated with ERPs



Interactive Portals that Enhance the Homeowner Experience

Engage, stay in sync, communicate
with your homeowners and reduce
warranty costs.



Customer service is fast becoming a deciding factor for new home purchasers. This latest version of the Homeowner Central by CONASYS platform not only solidifies our ongoing commitment to enhancing homeowner care, but it also allows us to demonstrate that commitment live in our sales centers.

- Don Forsgren, President & CEO, Intracorp Canada, Vancouver, BC



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Benefits for Builders

► REDUCE YOUR COSTS AND MAXIMIZE PROFITABILITY

Decrease the amount of working hours required to keep up with homeowner requests by having one central database and instant visibility with real-time access to information.

► STRENGTHEN BRAND IDENTITY IN YOUR HOMEOWNERS' MINDS

Connect with your homeowners on a regular basis through our interactive portals to ensure your brand remains top of mind while solidifying your status as an Industry Innovator.

► MITIGATE YOUR RISK

Minimize any risks that run throughout the service and warranty period by automating documentation and sign-offs with all documentation stored electronically.

► IDENTIFY TOP PERFORMING PRODUCTS AND MAKE INSTANT DECISIONS

You no longer need to spend countless hours exporting reports and analyzing the results. Quickly identify which products were most effective when making decisions on your next project so you can focus more time on creating new revenue opportunities.

► INCREASE ENGAGEMENT WITH HOMEOWNERS

Enhance the interaction between you and your homeowners through our instant communication tools that keep them informed about your service and their home.

► SAVE TIME AND REDUCE THE NUMBER OF REQUESTS

Spend less time dealing with service calls and non-warrantable requests and let your homeowners find important tips and information online themselves.

► EASY INTERDEPARTMENTAL ACCESS TO EACH HOME BUILD

Your entire team has access to all documents or images related to each home you have built without the need to search through piles and piles of paper.

► INCREASE QUALITY REFERRALS

Build long lasting relationships with your customers by strengthening the way you interact with them through the homeowner portal and turn enthusiastic customers into brand advocates.

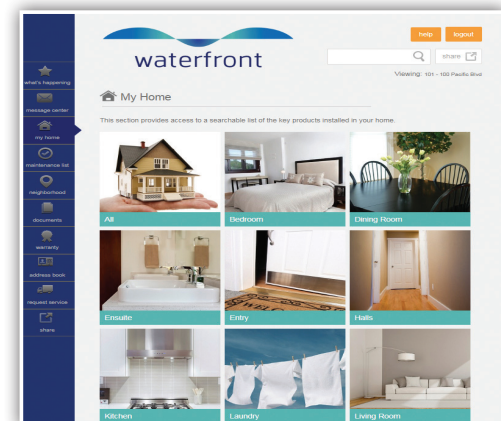


- Homeowners can find everything related to their home in one interactive portal, a single, convenient location with 24/7 online support without restricted service hours.



Key Features

- **An Interactive Homeowner Portal & App** providing room-by-room access to unit-specific information such as appliances and all other fixtures & finishes, operating manuals, care instructions, warranty coverage and neighborhood amenities.
- **Regular Maintenance Reminder** emails and alerts at all major warranty milestones.
- **An elegant Printed Homeowner Guide**; the perfect 'offline' complement to the 'online' portal.
- **A Builder Portal** providing access to detailed information like homeowner contacts, closing dates, documents, images, service request data, deficiency reporting and more.
- **A Message Center** within the Builder Portal that supports direct email communication with homeowners.
- **A Service Request Management System** within the Builder Portal to track and manage warranty based homeowner service requests.
- **A Deficiency Review App** designed to digitize your pre-delivery inspection process and key-release sign-off.
- **A suite of detailed reporting tools** that provide instant access to a snapshot of your warranty service trends, open warranty requests as well as the details behind each one.



What's in it for the Homeowner

► PEACE OF MIND

Homeowners can have peace of mind knowing that all the important details from warranty milestones to maintenance reminders are being provided to them.

► PAPERLESS ENVIRONMENT

Searching through papers can be a nightmare. Working in a digitized environment allows you to bypass these headaches as you have access to information anytime, anywhere and the ability to easily share documents instantly with homeowners.

► INSTANT AND CONVENIENT COMMUNICATION

Facilitate seamless 2-way communication between you and your homeowner ensures they receive exceptional service.

► EVERYTHING ABOUT YOUR HOME IN ONE PLACE

Homeowners can find everything related to their home and home warranty in a single, convenient location 24/7 without restricted service hours.